



LIFE IS FOR SHARING.

Telekom CR-facts

All-round security for life in the digital world

Since the the Computerhilfe Plus service launch in 2016, the demand for support in matters related to digital security has continued to grow. That's why we introduced the Digital Schutzpaket (Digital Protection Package) in 2018 and added the Digital Schutzpaket Business (Business Digital Protection Package) to this product at the end of 2019. The Digital Protection Package combines all relevant security services in one product and offers a central point of contact for all topics related to home networks and Wi-Fi, internet, and social media. A service number provides access to Deutsche Telekom experts for support on protecting the home network from external attacks, or help on the secure use of the internet, social networks, and passwords. In the event of data loss, we look after recovering files where possible. Other service components include financial protection from fraudulent use of bank details, fraud in private online trading, and protection and effective countermeasures against cyberbullying or insults on the internet. For business customers, reputation protection is also included, which supports the deletion of unstable negative ratings and provides tips on maintaining online reputation. ID-Alarm helps customers protect their digital identity and alerts them when stolen login data is found.

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Deutsche Telekom Außendienst GmbH

Content Owner:

julia.schubert@telekom.de

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